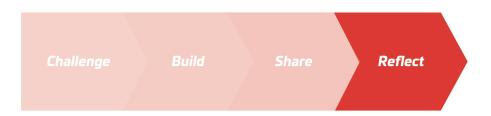


LEGO® SERIOUS PLAY® Reflection Questions

The 4th stage of the LEGO® SERIOUS PLAY® process is reflection. This note sets out guidance about how to use this stage effectively and offers questions you might ask when you facilitate.



The objective of reflection to *make meaning* from the preceding build and share stages.

Good practice

- 1. Ask ONE question at a time
- 2. Form questions that are guided by the session objective
- 3. Ask questions that try to get underneath / illuminate insight

You might guide the group through the four stages of the ORID framework, by asking one of each of the following 4 kinds of question:

1. OBJECTIVE QUESTIONS

What have we just seen? (in the presented models)

What ideas/messages stands out?

What really caught your attention? (from the presentation of the models)

What are the facts (about the presented topic) we have just seen?

What patterns/ themes are now visible to you?

2. REFLECTIVE QUESTIONS

How do you feel about the presented facts/ models?

What was exciting in what you just heard?

What made you nervous or concerned about what you just heard?

What was inspiring about what you just heard?

What new possibilities might we now see?

3. INTERPRETIVE QUESTIONS

What can we now see that we did not see before?

What is being recommended (or implied) here?

What appears to be the central issue/idea/problem being shown by this?

What key insights are beginning to emerge here?

4. DECISIONAL QUESTIONS

What decision is implied by this?
What is the step you/we now need to take?
What does this now mean?
What have you just learned?

Get out of jail free question: If you are blank, you could ask the group: "What is the reflection question we should now be asking?"

Do Not: Ask multiple reflection questions simultaneously or mix up the SHARE stage with the REFLECT stage.